

Michael McCosh

Retired engineer seeks part time work. Customer focused, detail oriented, team player with great communication skills.

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EXPERIENCE

LL Bean, Freeport, ME — Home Agent *CSR2*

AUGUST 2021 - MARCH 2022

Customer satisfaction rep, level 2 handles more advanced customer service issues. Seasonal work.

Image Stream Medical / Olympus, Littleton MA — *Senior System Programmer / VTC Engineer / System Designer*

OCTOBER 2008 - DECEMBER 2019

Control panels for world class medical training facilities that served as show pieces for attracting customers and demonstrating company technology.

Smith & Nephew Endoscopy, Andover MA — *Senior Development Engineer*

JUNE 2006 - OCTOBER 2008

Key player in the evolution of audio video infrastructure in hospital operating rooms. Managed 2 teams of programmers, one for medical device control and one for non-medical device control, both needed for complete systems.

EDUCATION

UNH Coding Boot Camp, Durham NH (via Remote) — *Full Stack Web Development*

JUNE 2020 - DECEMBER 2020

An intense 24 week boot camp covering an array of web development technologies for both client and server applications.

PROJECTS

SAIL, — *Medical Training Facility*

Weill Cornell Medical training facility at New York Presbyterian Hospital.

<https://sail.weill.cornell.edu/about-lab/our-technology>

SKILLS

- ✓ Communication and customer service.
- ✓ Computer hardware and software including networking and Linux operating systems.
- ✓ Electronic/mechanical engineering and Audio/Video system design.
- ✓ Wood working and auto mechanics with power tools.

AWARDS

Certificate of Achievement for completing introduction to Python Programming from cyberportal.com.

Olympus 10 Years continuous service award.

Certificate of Achievement awards in various career fields.

CERTIFICATIONS

Crestron Silver Certified Master Programmer